

[Click Here to Pay Your Utilities Bill Online](#)

To pay online, you will have to create a new account using the CID number and account number located on your monthly bill. Please call 330-854-2044 if you need help setting up your new account.

Residential and Commercial Application and Agreement for Service forms

To submit form:

1. Save Form And Email Form to billing [at] cityofcanalfulton-oh.gov
2. Print Form And Mail To Utility Billing Department

155 Market Street East Suite B

Canal Fulton, OH 44614

[Residential Service Agreement](#)

[Commercial Service Agreement](#)

Landlord Form available for download here:

[Property Owner Form \(Fillable Form\)](#)

Save form and email form to billing [at] cityofcanalfulton-oh.gov

Automatic Payment Available

Water/sewer bills are due on the 20th of each month.

You can make your water/sewer bill paying a breeze by joining the City of Canal Fulton's automatic payment plan. You can have your payment automatically deducted from your checking or savings account each month. You may pick up the registration form at the main entrance of City Hall, 155 E. Market Street, Canal Fulton, OH 44614.

City of Canal Fulton Utility Department

As of 8/1/2021, the Canal Fulton Utility Department has partnered with BSI Online to better maintain our backflow prevention program. For businesses and residential homes with backflow prevention devices, please refer to the Backflow Prevention Program document located below for information regarding test submissions and any other questions going forward.

[BSI Backflow Prevention Program](#)

[2022 Consumer Report](#)

Stark County Nursing Services Medical Protocol for Elevated Lead in Drinking Water can be read here: [Lead Protocol – Page 1](#) & [Lead Protocol – Page 2](#)

The City Manager and the Utilities Superintendent are responsible for overseeing Canal Fulton's water and sewer operations. Overall responsibilities include the construction, improvement, repair and maintenance of the water distribution and the sewer systems. In Canal Fulton the water and sewer utilities are a shared responsibility between the property owner and the City. The following diagram outlines those responsibilities:

[Whose responsibility is it](#)

Utility Contact Information

NOTE: For after hour emergencies for water or sewer, please contact the RED Center, 330-854-2211

Canal Fulton Water And Sewer Billing Office

Canal Fulton City Hall
155 E. Market St., Suite B
Canal Fulton, OH 44614

Phone: 330-854-2044
Hours: 8:00 AM – 4:00 PM, Monday through Friday

Email: [billing \[at\] cityofcanalfulton-oh.gov](mailto:billing@cityofcanalfulton-oh.gov)

Tiffany Taylor, Utility Billing Clerk
Phone: 330-854-2044

Canal Fulton Water Treatment Plant

453 Water St.
Canal Fulton, OH 44614

Phone: 330-854-5353

Email: [waterdept \[at\] sssnet.com](mailto:waterdept@sssnet.com)

Hours: 7:00 AM – 3:00 PM, Monday through Friday

Geoff Marchand, Superintendent

Pat Burgert , Assistant Superintendent

Dave Lukinac, Licensed Operator

Canal Fulton Wastewater Treatment Plant

5500 Butterbridge Road N.W.
Canal Fulton, OH 44614

Phone: 330-854-6885

Geoff Marchand, Superintendent

Pat Burgert , Assistant Superintendent

BSI Backflow Prevention Program 69.29 KB

whose responsibility is it 244.6 KB

[View PDF](#)